




TIPS AND INFORMATION


Disney FASTPASS® Service Look for this  symbol on the map
Spend less time waiting in line.



ticket goes in
Insert Park ticket into FASTPASS kiosk.




receipt comes out
Get FASTPASS ticket with designated return time.





time to ride
Come back during designated return time and hop on with little or no wait.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS® Service wherever possible.

Transportation

 **BOAT LAUNCHES** go to Disney's Yacht & Beach Club Resorts and Disney's BoardWalk.

 **BUSES** go to all other Walt Disney World® Resort hotels.

 **Travel Tips** Should your vehicle become disabled during your visit, complimentary towing is provided by AAA during Park hours.


Readmission Policy If you leave the Park and plan to return today, you must present your valid ticket or Resort ID with ticket entitlement and utilize the Ticket Tag system.

Shopping Shop early and take advantage of complimentary package delivery. You can pick up your package at Oscar's Super Service, three hours after purchase. You can even have it delivered to your Walt Disney World Resort.

Payment Options
The Walt Disney World Resort accepts Disney's Visa® Cards, Visa®, MasterCard®, American Express®, Discover®, Diners Club® and JCB®.

Guest Relations Located near the Main Entrance. Headquarters for services for international Guests, ticket upgrades, dining assistance, separated Guest assistance, lost & found and information on services for Guests with disabilities.


For more information, visit Guest Relations located by Main Entrance.




Environmentality Please look for the recycling containers throughout the Park and join us in our commitment to the environment.

Special Considerations

SAFETY: Please abide by all safety warnings and notices.

 Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

 For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.


Physical considerations on designated attractions:

▲ WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

Courtesy We work hard to offer a comfortable, safe and enjoyable experience for all our Guests. Please assist us by showing common courtesy to fellow Park Guests. Please be respectful of others. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times.


ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Companion Restrooms  Companion-assisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- Fantasmic! Theater, Sunset Boulevard
- Rock 'n' Roller Coaster, Sunset Boulevard
- Tower of Terror, Sunset Boulevard
- Star Tours Area, Echo Lake
- Lights, Motors, Action!® Extreme Stunt Show® Theater, Streets of America
- Toy Story Midway Mania!®, Pixar Place

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests in wheelchairs. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Viewing Areas  Parade routes and some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

Accessible Transportation Following options are available for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Watercraft access varies depending on the type of watercraft and the existing water levels and conditions.

Dining and Shopping Locations Some counter-service locations and merchandise may have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEY'S HOLLYWOOD STUDIOS®

Resorts/Special Reservations Walt Disney World Resorts offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Resorts, please call Walt Disney World Resort Special Reservations at 407-939-7807 [voice] or 407-939-7670 [TTY].

Accessibility information and accommodations for the following locations:


Water Parks Guest Services locations at Disney's Typhoon Lagoon Water Park and Disney's Blizzard Beach Water Park.

Downtown Disney® Guest Relations locations at Downtown Disney® Marketplace and Downtown Disney® West Side.


ESPN Wide World of Sports Complex Information Booth near the entrance at ESPN Wide World of Sports Complex. Information about upcoming sporting events is available at www.espnwwos.com or by calling 407-828-3267.

Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Golf Single-rider, adaptive golf carts and clubhouse accommodations are available at all Walt Disney World Resort Golf courses. For additional information and tee times, please call 407-WDW-GOLF (939-4653) [voice] or 407-939-7670 [TTY].

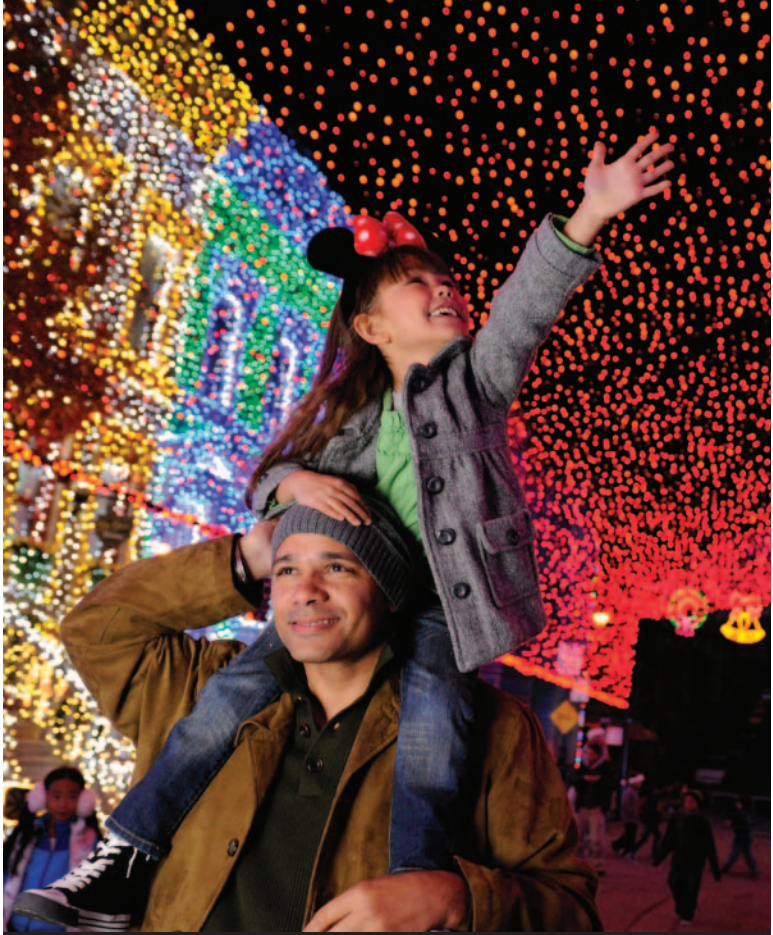


GUIDE FOR GUESTS WITH DISABILITIES













WHERE ACTION TAKES CENTER STAGE

Let the Memories Begin




This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Disney's Hollywood Studios.™

	MOBILITY Disabilities	VISUAL Disabilities	HEARING Disabilities
Guest Amenities Available for Rent or Deposit	Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park. Park Hopping Options If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park with no additional charge.	Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park. Audio Description  Utilizes <i>Disney's Handheld Device</i> to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. Amenities available for \$25 refundable deposit.	Assistive Listening  Utilizes <i>Disney's Handheld Device</i> to amplify sound through headphones or induction neck loop at specific attractions. Handheld Captioning  Utilizes <i>Disney's Handheld Device</i> to display text at select attractions. Video Captioning  Caption-ready monitors designated with a "CC" symbol can be activated by remote control built into <i>Disney's Handheld Device</i> . Amenities available for \$25 refundable deposit.
Rental Location	<ul style="list-style-type: none">• Oscar's Super Service inside Main Entrance	Guest Relations  See map inside for location	Guest Relations  See map inside for location
Complimentary Amenities and Services for use at the Park	Wheelchair Replacement Locations <ul style="list-style-type: none">• Tatooine Traders - <i>Star Tours</i>® Attraction• The Writer's Stop - Next to Sci-Fi Dine-In Theater Restaurant Companion Restrooms See map inside for locations indicated with 	Stationary Braille Maps Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located near the Guest Relations Lobby and Guest Information Board at the intersection of Hollywood Boulevard and Sunset Boulevard.	Reflective Captioning  Available at many theater-type attractions, utilizing LED display to project desired captions onto a panel positioned in front of you. See a Cast Member at the attraction for assistance. Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.
More Options	Electric Conveyance Vehicles (ECVs) Limited number available on a first-come, first-served basis at the rental location. Must be 18 years of age or older to rent ECVs. NO RESERVATIONS ACCEPTED. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.	For additional information about Theme Park services and options, including restaurant menus and entertainment offerings, please visit Guest Relations or call 407-824-4321.	Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag. Sign Language Interpretation  Available at <i>Disney's Hollywood Studios</i> ® on Sundays and Wednesdays. Schedules are available at Guest Relations that list specific interpreted show times for all <i>Walt Disney World</i> Theme Parks. For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice] or 407-827-5141 [TTY].
Safety in the Park	Mobility Scooters/ECVs Please keep your speed to the walking speed of those around you. Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations. Park your device in safe locations clear from walkways and stairs. Evacuation In the event of an evacuation, Guests may be required to walk certain distances, navigate stairs or narrow walkways. In this case, please have a member of your party assist or carry you, or wait in a vehicle for assistance. Transfers Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.	<h2>SERVICE ANIMALS</h2> <p>Trained service animals must remain on a leash or in a harness at all times. Cast Members are not able to take control of the service animal. Guests with service animals should follow the same attraction entrance procedures as Guests using wheelchairs.</p> <p>Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. Please inquire with a Cast Member about available options, including a rider switch with a member of your party.</p> <ul style="list-style-type: none">• <i>Rock 'n' Roller Coaster</i>® Starring Aerosmith• The Twilight Zone Tower of Terror™• <i>Star Tours</i>®—<i>The Adventures Continue</i> Attraction <p>Guests with service animals should check with a host for attraction and boarding information at the following attractions:</p> <ul style="list-style-type: none">• <i>The Great Movie Ride</i>® Attraction• <i>Toy Story Midway Mania!</i>® Attraction <p>Service Animal Relief Areas </p> <ul style="list-style-type: none">• Streets of America: Behind Backlot Tour• Echo Lake: Next to ABC Sound Studio restrooms• In the courtyard of First Aid <p>Kennels For information and reservations, call 877-4WDW-PETS (493-9738).</p>	
Please contact a Cast Member for information and assistance.			

Specialty Lighting Effects/Photosensitivity
Specialty lighting and other visual effects are used extensively throughout the Walt Disney World Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



Disney's Wild About Safety ©Disney
Safety Tip: Let the cubs decide if they want to ride. For information, go by Guest Relations and pick up Timon and Pumbaa's safety tip cards!

Hollywood Boulevard

Attraction

- 1 The Great Movie Ride** ⓘ ⓘ HC ⓘ ⓘ Travel through classic film scenes and Hollywood moments. *Continuous 22-minute tours.* **Mobility Access:** Enter through standard queue. A host will provide direction in the pre-show area.

Dining

- A The Hollywood Brown Derby** Ⓡ Ⓛ Ⓣ Ⓢ \$ Steak, seafood, chicken, the famous Brown Derby Cobb salad, desserts.

Echo Lake

Attractions

- 2 The American Idol Experience** ⓘ ⓘ ⓘ ⓘ Watch your fellow Guests take the stage and compete just like on the hit TV show! Better yet...audition and you could experience the rock star life yourself! **Mobility Access:** Enter through standard queue.
- 2a Audition and Perform** – Audition to perform live on stage!
- 2b Watch, Cheer and Vote** – Watch Guests sing and vote for your favorites. *See TIMES GUIDE for show times.*

Guests 14 or older inside Disney's Hollywood Studios® may audition subject to requirements in FAQs available at the attraction Audition Facility entrance (and at disneyworld.com/idol). Auditioning early in the day is encouraged. American Idol® is a registered trademark of 19 TV Ltd. and FremantleMedia North America, Inc.

- 3 ABC Sound Studio** ⓘ Operates seasonally. *See TIMES GUIDE for information.*
- 4 Indiana Jones™ Epic Stunt Spectacular!** ⓘ ⓘ ⓘ HC ⓘ ⓘ 30-minute live show featuring edge-of-your-seat stunts and adventure. ©Disney/Lucasfilm Ltd. **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS is not available, enter through standard queue.
- 5 Star Tours—The Adventures Continue** Ⓢ Ⓢ ⓘ ⓘ HC ⓘ ⓘ ⓘ New adventures—in 3D! *Height requirement 40"/102 cm.* ©2012 Lucasfilm Ltd. & TM ©Disney/Lucasfilm Ltd. **Mobility Access:** Obtain a FASTPASS OR see a host for options. If FASTPASS is not available, enter through standard queue. See a host for Transfer Access Seat.

Dining

- B Hollywood & Vine** Ⓡ Ⓛ Ⓣ Ⓢ \$ Casual family buffet. American cooking.
- Disney Junior Play 'n Dine at Hollywood & Vine** Ⓡ Ⓛ Ⓣ Ⓢ \$ Join some of your *Disney Junior* pals onstage for a family buffet featuring American cooking.
- C Tune-In Lounge** \$ Specialty beverages (alcoholic and non-alcoholic).
- D 50's Prime Time Café** Ⓡ Ⓛ Ⓣ Ⓢ \$ Pot roast, meatloaf, fried chicken and other favorites. *Hosted by Coca-Cola®.*
- E Min and Bill's Dockside Diner** Ⓛ Ⓣ Ⓢ \$ Specialty sandwiches, beverages.
- F Oasis Canteen** Ⓢ Ⓢ Funnel cakes, soft-serve ice cream.
- G Backlot Express** Ⓛ Ⓣ Ⓢ \$ Angus burgers, salads, grilled vegetable sandwiches, chicken breast nuggets. *Hosted by Coca-Cola®.*

Streets of America

Attractions

- 6 Premiere Theater** ⓘ Operates seasonally. *See TIMES GUIDE for information.*
- 7 Muppet★Vision 3D** ⓘ ⓘ ⓘ ⓘ HC ⓘ ⓘ ⓘ Hilarious 3D film, starring The Muppets. *Continuous 25-minute shows.* Presented by Kodak®. ©The Muppets Studio, LLC. **Mobility Access:** Enter through standard queue.

Streets of America

- 8 Honey, I Shrunk the Kids Movie Set Adventure** ⓘ Fun-filled, larger-than-life playground. **Mobility Access:** Enter through standard queue.
- 9 Lights, Motors, Action!® Extreme Stunt Show** ⓘ ⓘ See how big-time vehicle stunts are done for blockbuster Hollywood action films. *38-minute shows with limited capacity.* Presented by Brawny®. **Mobility Access:** Obtain a FASTPASS OR use Stand-By queue. If FASTPASS is not available, enter through standard queue.
- 10 Studio Backlot Tour** ⓘ ⓘ HC ⓘ ⓘ ⓘ A walking/tram tour of moviemaking magic. *Continuous 35-minute tours.* **Mobility Access:** Enter through standard queue and stay to the RIGHT.

Dining

- H Pizza Planet Arcade** Ⓛ Ⓣ Ⓢ \$ Pizza, salads, meatball subs and beer.
- I Mama Melrose's Ristorante Italiano** Ⓡ Ⓛ Ⓣ Ⓢ \$ Brick-oven pizza, pasta, chicken, seafood and steak.
- J Studio Catering Co.** Ⓛ Ⓣ Ⓢ \$ Sandwiches, wraps and salads.
- K High Octane Refreshments** \$ Full bar and specialty drinks.

Commissary Lane

Dining

- L Sci-Fi Dine-In Theater Restaurant** Ⓡ Ⓛ Ⓣ Ⓢ \$ Burgers, sandwiches, seafood, pastas, steaks, chicken.
- M ABC Commissary** Ⓛ Ⓣ Ⓢ \$ Angus cheeseburgers, seafood platter, chicken sandwiches, salads.

Pixar Place

Attraction

- 11 Toy Story Midway Mania!** Ⓢ Ⓢ ⓘ ⓘ ⓘ HC ⓘ ⓘ Join your favorite "Toy Story" characters in a 4D midway-style game-playing adventure. **Mobility Access:** Obtain a FASTPASS OR use Stand-By queue. If FASTPASS is not available, enter through standard queue. Toy Story Midway Mania! is inspired by Disney•Pixar's "Toy Story" films.

Dining

- N Hey Howdy Hey Take Away** Ⓢ Ⓢ Frozen carbonated beverages, ice cream, hot dogs and chips.

Mickey Avenue

Attractions

- 12 The Legend of Captain Jack Sparrow** ⓘ ⓘ ⓘ HC ⓘ ⓘ An immersive, theatrical adventure in the world of "Pirates of the Caribbean." **Mobility Access:** Enter through standard queue.
- 13 Walt Disney: One Man's Dream** ⓘ ⓘ ⓘ HC ⓘ ⓘ ⓘ An exhibition of historical items celebrating Walt's life. *Continuous 15-minute film tells the story of Walt's dream.* **Mobility Access:** Enter through standard queue.

Animation Courtyard

Attractions

- 14 Voyage of The Little Mermaid** Ⓢ Ⓢ ⓘ ⓘ ⓘ ⓘ HC ⓘ ⓘ Live musical theater. *17-minute shows.* **Mobility Access:** Obtain a FASTPASS OR see a host for options. If FASTPASS is not available, enter through standard queue.
- 15 The Magic of Disney Animation** ⓘ ⓘ ⓘ ⓘ HC ⓘ ⓘ See how Disney animators bring your favorite characters to life, learn to draw one yourself and perhaps meet one in person, too! *Continuous 15-minute experiences.* **Mobility Access:** Enter through standard queue.
- 16 Disney Junior—Live on Stage!** ⓘ ⓘ ⓘ ⓘ HC ⓘ ⓘ ⓘ Interactive show featuring *Disney Junior* pals from *Mickey Mouse Clubhouse*, *Little Einsteins*™ and more! *Carpeted floor seating only.* *24-minute shows.* ©The Baby Einstein Company, LLC. **Mobility Access:** Enter through standard queue.

The Osborne Family Spectacle of Dancing Lights Presented by Sylvania

Catch millions of lights on the Streets of America "dancing" in synchronized motion to holiday music, accompanied by a magical snowfall. Plus, don't miss a visit from Santa Goofy!

See TIMES GUIDE for details.

Disney Channel Rocks! ⓘ

Sing, dance and rock along to some hot music from some cool Disney Channel movies and shows.

See TIMES GUIDE for times.

Sunset Boulevard

Attractions

- 17 Beauty and the Beast—Live on Stage** ⓘ ⓘ ⓘ HC ⓘ ⓘ Live musical Broadway-style show. *30-minute show.* **Mobility Access:** Enter through standard queue.
- 18 Rock 'n' Roller Coaster® Starring Aerosmith** ⓘ ⓘ ⓘ ⓘ ⓘ ⓘ ⓘ A "road trip" with twists, turns and loops through Tinseltown. *Height requirement 48"/122 cm.* Presented by Hanes®. **Mobility Access:** Obtain a FASTPASS OR use Stand-By queue. If FASTPASS is not available, enter through standard queue. Transfer Access Vehicle and Transfer Practice Vehicle available. Contact a host for additional information.
- 19 The Twilight Zone Tower of Terror™** Ⓢ Ⓢ ⓘ ⓘ ⓘ HC ⓘ ⓘ Drop 13 stories, at random, into another dimension. *Height requirement 40"/102 cm.* The Twilight Zone® is a registered trademark of CBS, Inc. and is used with permission pursuant to a license from CBS, Inc. ©Disney/CBS, Inc. **Mobility Access:** Obtain a FASTPASS OR see a host for options. If FASTPASS is not available, enter through standard queue.
- 20 Fantasmic!** ⓘ ⓘ ⓘ ⓘ ⓘ ⓘ HC ⓘ ⓘ Nighttime spectacular with lasers, lights, dancing fountains and special effects. *30-minute show with limited capacity. Seating for the first show starts 90 minutes prior. Presented on select evenings: refer to TIMES GUIDE.* **Mobility Access:** Enter through standard queue and stay to the RIGHT.

Dining

- O Starring Rolls Cafe** Ⓛ Ⓣ Ⓢ \$ Pastries, sandwiches, sushi, coffee.
- P Toluca Legs Turkey Co.** Ⓛ Ⓣ Ⓢ \$ Smoked turkey legs.
- Q Anaheim Produce** Ⓢ Ⓢ Margaritas, fresh fruit, frozen lemonade.
- R Rosie's All-American Café** Ⓛ Ⓣ Ⓢ \$ Chicken breast nuggets, Angus burgers, vegetarian burgers.
- S Catalina Eddie's** Ⓛ Ⓣ Ⓢ \$ Pizzas, Caesar salads, deli sandwiches.
- T Fairfax Fare** Ⓡ Ⓛ Ⓣ Ⓢ \$ House-smoked specialties, hot dogs, salads.
- U Specialty Cart at Fantasmic!** Ⓣ Ⓢ Ⓢ \$ Hot dogs, snacks, dessert, beer and wine.

For Theater Presentations For all of our theater venues, please ensure your entire party is together prior to entering the facility. Be sure to arrive early—all theater shows have limited capacity and may fill up before show time. Outdoor shows are subject to cancellations due to inclement weather.



Pixar Pals Countdown To Fun! Parade

Dance along and join the party in this countdown to fun! Inspired by some of your favorite Disney•Pixar films.

See TIMES GUIDE for times.



Look for the *Mickey Check* on menus at various locations throughout the *Walt Disney World® Resort* for kids' meals and other items that meet **Disney Nutrition Guidelines**. For more information, please visit www.disneymickeycheck.com.

For Character Greeting, Dining, Show and Attraction Times, pick up a TIMES GUIDE.

Audition for The American Idol Experience!

We're looking for Park Guests (anyone 14+) to experience the thrill of being a rock star. Audition today in a private area with a friendly Casting Director who can help make your performance dreams a reality!

Guest Amenities

- Restrooms
- Companion Restrooms
- First Aid
- Presented by Florida Hospital
- Guest Relations
- ATMs Presented by CHASE
- Automated External Defibrillators
- Designated smoking area
- Baby Care Center
- TTY
- Locker rentals
- Kodak® "PictureSpot"
- Disney's PhotoPass® Service
- Disney Vacation Club® Information Center
- Pin Trading location
- Stroller and Wheelchair rentals
- Service Animal Relief Areas
- Disney FASTPASS® Subject to availability
- Tips and Show Times
- Sign Language on Sun. & Wed. at specific time. Schedule available at Guest Relations.

Attractions Info

- Character Greetings
- May be frightening for children
- Physical considerations
- See reverse side
- Minimum height requirement
- Rider switch available
- May remain in wheelchair/ECV
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair
- Must transfer to standard wheelchair, and then to ride vehicle
- Reflective Captioning
- Parade Route
- Parade Viewing for Guests with disabilities
- Single Rider Queue

Devices Available at Guest Relations

- Handheld Captioning
- Video Captioning
- Assistive Listening
- Audio Description

Dining

All dining locations listed accept the Disney dining plans. Reservations recommended. Call 407-WDW-DINE (939-3463)

PRICING PER PERSON:
\$ = \$14.99 and under
\$\$ = \$15–\$35.99
\$\$\$ = \$36–\$59.99

B Breakfast **L** Lunch
D Dinner **S** Snack