



LEGOLAND California shops, restaurants, show venues and the majority of our rides and attractions are accessible to Guests who use wheelchairs, ECVs or are in need of special services.

A printable document containing detailed information is available at the bottom of this page for your convenience.



Main Park Entrance

If you have a valid disabled parking placard or license plate and need to park in one of our many designated Disabled parking spots, you will want to enter through the toll booth on the left hand side. Every Guest is required to pay for regular parking, but be sure to show your placard to the staff member to ensure that they can provide you with directions on where to park.

Parking Directions past the Toll Booths

Once past the tolls, remain in the left hand lane and immediately around the bend you will make a sharp left and follow the signs to the Preferred Parking Lot. When safe, get into the right hand lane and continue up the road to the Preferred Parking Lot. Continue to the top of the lot where you will see designated Disabled parking spots on the right hand side.



Parking Spots

There are many designated Disabled parking spaces available for our Guests convenience. In the event that all of these spots are taken, you are welcome to park in any spot in the Preferred Parking Lot as long as your disabled parking placard or license plate is visible to Park personnel and the Carlsbad Police Department, who monitors our lots throughout the day.

If you require a Van accessible Disabled space, please be sure to Park in one of these designated spaces, located on either side of the first row.



Tickets

Ticket booths are located to the right of the Preferred Parking Lot at the Park's main entrance. Tickets can be purchased at any open ticket booth or outside Guest Service window.



Turnstiles

Turnstiles are located just past the ticket booths at the Park's main entrance. Any open turnstile can accommodate a wheelchair or ECV. Please wait with your party and when you reach the staff member, be sure to provide them with your ticket so that they may scan it for entrance. You may then enter the Park through the access gate.



Wheelchair & Electric Convenience Vehicles (ECV)*

Wheelchair & Electric Convenience Vehicles (ECV)* are available for rent on a first come, first serve basis at The Marketplace, just past the turnstiles to the left. In fairness to all parties, advance reservations are not accepted.

Guests may also visit in their own wheelchairs or ECVs* while at the Resort. For the safety of all Guests, we require that a safe speed be maintained when traveling in these vehicles.

Cost:

Wheel chair: \$10.00+ \$2.00 deposit

Electric Wheelchair: \$35.00 + \$2.00 deposit and driver license

Electric Convenience Vehicles \$35.00 + \$2.00 deposit and driver license

Deposit is refundable only when wheelchair or ECV and ECV key are returned to The Marketplace on the same day.

* Wheelchairs & ECVs cannot be accommodated on rides due to ride manufacturers' safety restrictions. Guests must be at least 18 years of age to rent and/or operate an ECV.

Due to unpredictable surface conditions, environment and Park capacity, SEGWAY use is prohibited to ensure the safety of all Guests who visit the Resort.

Lockers

Lockers are available for rent on a first come, first serve basis at The Marketplace, just past the turnstiles to the left. Lockers are wheelchair accessible and each locker measures approx. 16" deep x 12" wide x 13" tall.



ATM Machines

ATM machines are wheelchair accessible and located in The Beginning near the turnstiles, in Fun Town at the entrance of the Model Mom Baby Care Center, to the right of the Pirate Shores entrance next to the concessionaire game booth, and in Castle Hill near the Knights Table restaurant and restroom. Please refer to the Park guide for exact locations.

Restrooms

Each restroom location at the Resort has toilets accessible to wheelchair users. Some locations also provide Family Restrooms, which are also accessible. Additional restrooms can be found at the First Aid Building, in The Beginning, and Model Mom Care Center in Fun Town. Please refer to the Park guide for exact locations.



Disabled Ride Access Information at Guest Services

Most attractions at the Park are accessible to guests with disabilities, depending on the nature of the disability. After entering the Park, if you require a special access pass in order to enjoy the rides please visit our inside Guest Service windows located to the right past the turnstiles to request one, along with a Resort Access Guide.

Service Animals

Trained service animals are welcome in most locations throughout the Resort and can accompany Guests via the standard queue. However, due to safety restrictions, service animals are not allowed to accompany Guests on rides, must remain on a leash at all times and may not be left with a staff member or other Park Guests not in your party.

Show Venues

Playtown Theater

This indoor venue features complete access to Guests in wheelchairs from all open doors and has designated wheelchair spaces where their party can sit along side.



Fun Town Stage

This outdoor venue features complete access to Guests in wheelchairs from both entrance gateways: one on top to the left of the Burger Stop food stand, and one on the bottom to the right of the Burger Stop



food stand. There is open area seating accessible to Guests in wheelchairs at the top entrance and designated wheelchair spaces at the bottom entrance, all with seating where their party can sit along side. Please note however that Guests who chose to sit at the bottom entrance are in the “Wet Zone” and will get wet during the performance.

LEGO Show Place

This indoor venue features complete access to Guests in wheelchairs from the top entrance, through the double green doors, and middle entrance, through the yellow door. There are designated wheelchair spaces on the top and middle floors to provide optimal viewing and all have areas where the party can sit along side.

As with all show venues, should you require additional assistance in order to enter, exit or enjoy the show, please feel free to speak with an usher prior to the start of the show.



Lighting Sensitivity

Should you or a member of your party have a photosensitivity or seizure disorder, we recommend that you check with your personal physician for specific instructions before visiting the Resort.

Specialty lighting and other visual effects are used in our Lost Kingdom Adventure ride, Adventurer’s Club, at the LEGO Show Place 4-D Theater and the Playtown Theater. As entertainment, events and performances may change without notice and can vary throughout the day, please feel free to speak with an usher prior to the start of the show at these theaters should you have any questions or concerns.

Special Events that take place throughout the year at the Park can also have special lighting and visual effects. Please check event signage for light sensitivity warnings and feel free to speak with an usher, Event team member or Guest Service staff member if you have any questions.

Enchanted Walk & Builder’s Guild

If you’re looking for a place to spend some quiet time away from crowds, then the Enchanted Walk and Builder’s Guild in Castle Hill, across from Granny Apple Fries, are two nice places to stop and visit.



First Aid Building

This building, located just past the Big Shop to the left, offers first aid service from an Emergency Medical Technician during Park Operating hours. Should you require any assistance or have any questions, please feel free to visit this building and speak with our First Aid or Security personnel.

Safety Restrictions

Safety restrictions and physical considerations are posted at the entrance of individual rides and attractions on the “Let’s have fun and be safe” boards. Please take a moment to read them carefully before considering a ride or attraction for you or your child. Click [here](#) to visit our Safety Restriction page for more detailed information.

Guests with Hearing Disabilities

The Resort does provide special accommodations for guests with hearing disabilities who may need an interpreter available at shows inside LEGOLAND. In order to be accommodated, Guests or their family members will need to contact the Park at 760-438-5346 two weeks in advance of their visit to request that these services be available on their day of visit.

Disabled Park Access Printable Document

Most attractions at the Park are accessible to guests with disabilities, depending on the nature of the disability. Detailed health, safety, height and age restrictions are posted at each ride entrance and disabled access information is in our **LEGOLAND California Resort Access Guide**. Please download the Guide below for a printable version.

[LEGOLAND California Resort Access Guide](#)

We welcome your feedback. Your voice counts and we would love to hear from you.
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