## **TIPS AND INFORMATION**



**Disney FASTPASS® Service** Look for this symbol on the map Spend less time waiting in line.



#### ticket goes in Insert Park ticket into FASTPASS kiosk.

#### receipt comes out Get FASTPASS ticket with designated return time



#### time to ride

Come back during designated return time and hop on with little

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS® Service wherever possible.

#### **Transportation**

- FERRY BOATS go to the Transportation and Ticket Center.
- ₩ MONORAILS go to Disney's Contemporary Resort, Disney's Polynesian Resort, Disney's Grand Floridian Resort & Spa. and to the Transportation and Ticket Center.
- **♥** BOAT LAUNCHES go to Disney's Polynesian Resort, Disney's Grand Floridian Resort & Spa, Disney's Wilderness Lodge, and Disney's Fort
- Wilderness Resort & Campground. BUSES go to all other Walt Disney World® Resort hotels
- Travel Tips Should your vehicle become disabled during your visit, complimentary towing is provided by AAA during Park hours.

**Readmission Policy** If you leave the Park and plan to return today, you must present your valid ticket or Resort ID with ticket entitlement and utilize the Ticket Tag system.

Area Closings Area and walkways surrounding Cinderella Castle may close periodically for fireworks preparation.

**Shopping** Shop early and take advantage of complimentary package delivery. You can pick up your package at the Main Street Chamber of Commerce next to City Hall, three hours after purchase. You can even have it delivered to your Walt Disney World Resort.

#### Payment Options

The Walt Disney World Resort accepts Disney's Visa® Cards, Visa®, MasterCard®, American Express<sup>®</sup>, Discover<sup>®</sup>, Diners Club<sup>®</sup> and JCB<sup>®</sup>.

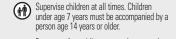
For more information, visit Guest Relations located at City Hall. (See map inside)



**Environmentality** Please look for the recycling containers throughout the Park and join us in our commitment to the environment.

#### **Special Considerations**

SAFETY: Please abide by all safety warnings and



For your safety while on attractions, remain speated with bonds inside the vehicle. Supervise children

# Physical considerations on designated

▲ WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers

**Courtesy** We work hard to offer a comfortable, safe and enjoyable experience for all our Guests. Please assist us by showing common courtesy to fellow Park Guests. Please be respectful of others. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times.

## **ACCESSIBILITY AND MOBILITY**

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the options are available for Guests in accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are

Watercraft access varies depending on the not permitted for use inside the Theme Parks.

Companion Restrooms Companion-assisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- Transportation and Ticket Center, East Gate
- Lower level of Cinderella's Royal Table Pirates of the Caribbean. Adventureland
- Splash Mountain, Frontierland Near Pinocchio Village Haus, Fantasyland
- Next to Gaston's Tavern, Fantasyland Near Casey Jr. Splash 'N' Soak Station,
- Fantasyland Space Mountain, Tomorrowland

**Auxiliary Entrance Limitations** Some attractions have auxiliary entrances for Guests in wheelchairs or with service animals. These entrances are not intended to bypass waiting lines. Guests with

disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue. **Viewing Areas** Parade routes and some show may have narrow queues formed by

areas have designated viewing areas for Guests with disabilities. These areas are filled on a firstcome, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

**Accessible Transportation Following** wheelchairs or ECVs:

type of watercraft and existing condition.

> Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Monorail system can be accessed by elevators and/or ramps, at Ticket & Transportation Center, Epcot®, Disney's Grand Floridian Resort & Spa, Disney's Polynesian Resort and Disney's Contemporary Resort.

**Dining and Shopping Locations** Some counter-service locations and merchandise railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.



**Special Dietary Requests** We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

## BEYOND MAGIC KINGDOM® PARK

**Resorts/Special Reservations** Walt Disney World Resorts offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Resorts, please call Walt Disney World Resort Special Reservations at 407-939-7807 [voice] or 407-939-7670 [TTY].

Accessibility information and accommodations for the following locations: Water Parks Guest Services locations at Disney's Typhoon Lagoon Water Park and Disney's Blizzard Beach Water Park.

**Downtown Disney**® Guest Relations locations at *Downtown Disney* Marketplace and Downtown Disney West Side.

ESPN Wide World of Sports Complex Information Booth near the entrance at ESPN Wide World of Sports Complex. Information about upcoming sporting events is available at www.espnwwos.com or by calling 407-828-3267.

**Recreation and Activities** Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

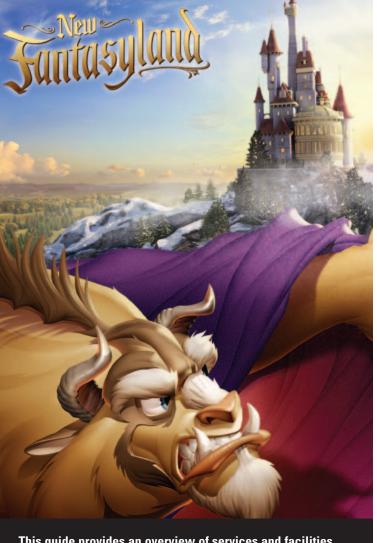
Golf Single-rider, adaptive golf carts and clubhouse accommodations are available at all Walt Disney World Resort Golf courses. For additional information and tee times, please call 407-WDW-GOLF (939-4653) [voice] or 407-939-7670 [TTY].

# GUIDE FOR GUESTS WITH DISABILITIES

# Magic Kingdom.

FANTASY REIGNS

Let the Memories Begin



This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Magic Kingdom® Park.

### **MOBILITY Disabilities**

on a first-come, first-served basis and may not be

If you plan to visit more than one Park on the same

day, retain your deposit ticket from the first Park. You

will be able to obtain a replacement wheelchair or

Mickey's Gift Station at the Transportation and

Ticket Center (limited quantities and no ECVs)

• Wheelchair Rental Shop inside Main Entrance

transferred from Park to Park.

Park Hopping Options

no additional charge.

### **VISUAL Disabilities**

Braille Guides Printed in Braille and large print text Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent at any of the four Parks. Available o provide an overview of the Theme Park.

> Audio Description (Description Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

ECV the same day, if available, at the next Park with Amenities available for \$25 refundable deposit

Stationary Braille Maps Large print maps with

Braille overlay and raised graphics to highlight key

landmarks and attractions. Located in the Guest

Relations Lobby and near the Guest Information

Board on Main Street, U.S.A.

Amenities available for \$25 refundable deposit.

**HEARING** 

Assistive Listening Utilizes Disney's Handheld

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

Video Captioning CC Caption-ready monitors designated

with a "CC" symbol can be activated by remote control built

**Reflective Captioning RC** Available at many theater-type

attractions, utilizing LED display to project desired captions

onto a panel positioned in front of you. See a Cast Member

flashlights, pen and paper are available at or near performance

**Disabilities** 

Device to display text at select attractions.

neck loop at specific attractions.

into Disney's Handheld Device.

at the attraction for assistance.

Guest Relations See map inside for location Guest Relations See map inside for location

Complimentary Amenities and Services for use at the Park

More Options

Rental Locations

**Guest Amenities** 

or Deposit

#### Wheelchair Replacement Locations Castle Couture in Fantasvland®

- Frontierland® Trading Post
- Buzz Lightyear's Space Ranger Spin<sup>®</sup>

## **Companion Restrooms**

See map inside for locations indicated with

Electric Conveyance Vehicles (ECVs)

Limited number available on a first-come, first-served basis at the rental locations.

Must be 18 years of age or older to rent ECVs.

NO RESERVATIONS ACCEPTED. Available on a same day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

For additional information about Theme Park services. and options, please call 407-824-4321 or visit **Ruest Relations**.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Written Aids Packets containing dialogue, narrations,

areas or entrances for most shows and attractions.

Sign Language Interpretation 4 Available at Magic Kingdom® Park on Mondays and Thursdays. Schedules are available at Guest Relations that list specific interpreted show times for all Walt Disney World Theme Parks.

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice] or 407-827-5141 [TTY]

## Safety in the Park

## Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from

walkways and stairs. Evacuation

In the event of an evacuation, Guests may be required to walk certain distances, navigate stairs or narrow walkways. In this case, please have a member of your party assist or carry you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

a Guest Relations Cast Member for details.

## **SERVICE ANIMALS**

Trained service animals must remain on a leash or in a harness at all times. Cast Members are not able to take control of the service animal. Guests with service animals should follow the same attraction entrance procedures as Guests using wheelchairs.

Service Animal Restrictions Due to the nature of Guests with service animals should check with a host to ride. Please inquire with a Cast Member about available options, including a rider switch with a member of your party.

- Splash Mountain
- Big Thunder Mountain Railroad®
- Peter Pan's Flight<sup>®</sup> The Barnstormer
- Space Mountain<sup>®</sup>

some attractions, service animals may not be permitted for attraction and boarding information at the following attractions: Prince Charming Regal Carrousel

- Stitch's Great Escape!™ Service Animal Relief Areas
- Adventureland: Adjacent to Pirates of the Caribbean®
- Frontierland: Adjacent to Tom Sawyer Island
- Liberty Square: Adjacent to Liberty Tree Tavern • Fantasyland: Behind The Barnstormer
- Tomorrowland: By Space Mountain Restrooms

**Kennels** For information and reservations, call 877-4WDW-PETS (493-9738).

Please contact a Cast Member for information and assistance.

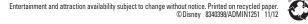
## **Specialty Lighting Effects/Photosensitivity**

Specialty lighting and other visual effects are used extensively throughout the Walt Disney World Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers. NOTE: If you or any member of your party have questions regarding the above, you may speak with



DISNEDS Wild About Safety COLORD Safety Tip: Follow the rules of the Jungle (follow all written, verbal and audio instructions). For information, go by Guest Relations and pick up Timon and Pumbaa's safety tip cards!



## Main Street, U.S.A.®

- 1 Walt Disney World® Railroad 💐 🎉 HC Mobility Access: Enter using ramp on RIGHT.
- 2 City Hall & Home to Guest Relations, Information and Lost & Found. Mobility Access: Enter using ramp on LEFT.
- 3 Main Street Chamber of Commerce Package Pickup. Mobility Access: Enter using ramp
- 4 Town Square Theater 💯 🕭 Meet Mickey Mouse and your favorite Disney Princesses! Presented by Kodak®. Mobility Access: Enter using ramp on RIGHT.
- 5 Main Street Vehicles Mobility Access: See host for boarding. NOTE: Wheelchairs may be folded and placed into certain vehicles for the one-way trip.
- 6 Harmony Barber Shop (4) Call 407-W-DISNEY (934-7639) to make an appointment

#### DINING

- A Tony's Town Square Restaurant 🕒 📙 🗅 💲 Mobility Access: Enter using ramp on RIGHT.
- B Main Street Bakery ≤ \$
- Coffee, pastries, sandwiches and snacks C Plaza Ice Cream Parlor S \$
- Hosted by Edv's® Grand Ice Cream. D The Plaza Restaurant D L D S ndwiches, burgers and sundaes.
- E Casev's Corner L D S Gourmet hot dogs. French fries, nachos, Hosted by Coca-Cola®,
- F The Crystal Palace, A Buffet with Character B L \$\$ D \$\$\$ Mobility Access: Enter using ramp on LEFT.

#### Adventureland

7 The Pirates League Transform into a pirate. Call 407-WDW-CREW (939-2739) for a reservation.

#### ATTRACTIONS

- 8 Tinker Bell's Magical Nook & Meet Tinker Rell and her Fairy friends Mobility Access: Enter through standard gueue.
- 9 Swiss Family Treehouse 🕅 A walkthrough tour of the Robinsons' home. Mobility Access: Enter through standard queue.
- 10 The Magic Carpets of Aladdin ♣ ♦ ♦ Fly over Agrabah on a magic carpet. Mobility Access: Enter through standard queue
- 11 Walt Disney's Enchanted Tiki Room (A) (HC) (D) Sing-song Audio-Animatronics show. Mobility Access: Enter through standard queue
- 12 Jungle Cruise 📈 🕭 🗖 🔄 FASTPASS® OR enter through exit.
- 13 Pirates of the Caribbean 🔊 🖄 🗝 🖘 Join Captain Jack Sparrow as you sail through the
- Mobility Access: Enter through standard queue.

## DINING

- G Aloha Isle § \$ Hosted by Dole®.
- Tortuga Tavern L \$ Burritos and taco salads.
- Sunshine Tree Terrace \$ \$ Soft-serve ice cream, citrus swirl, slushes, cappuccino and espresso.

#### **Frontierland**

#### **ATTRACTIONS**

- 14 Walt Disney World® Railroad ♣ ♦ HC Mobility Access: Enter using wheelchair ramp on
- 5 Splash Mountain. 🖊 📤 🕅 🥳 Plunge 5 stories into Brer Rabbit's Laughin' Place. Minimum height 40"/102 cm. Mobility Access: Obtain a FASTPASS® OR enter through standard queue.
- Minimum height 40"/102 cm. Mobility Access: Obtain a FASTPASS OR enter through exit on RIGHT, Transfer Access Vehicle available.
- 17 Tom Sawver Island 🖍 🥮 Come explore the Island, Mobility Access: Enter through standard queue. Raft portion accessible for Guests using wheelchairs.
- 8 Country Bear Jamboree & 🗖 RC Singin, swingin' Audio-Animatronics show. Mobility Access: Enter through door on LEFT.

#### DINING

- J Golden Oak Outpost L D \$ Open seasonally. Chicken breast nuggets, sandwiches and French fries.
- Pecos Bill Tall Tale Inn and Cafe LD\$ Burgers, sandwiches and salads.
- Westward Ho S S Frozen lemonade, corn dogs and snacks.

## **Liberty Square**

#### ATTRACTIONS

- The Hall of Presidents & 🗷 RC Re-imagined Audio-Animatronics show now featuring President Barack Obama! Mobility Access: Enter through door on RIGHT
- Liberty Square Riverboat Mobility Access: Enter through exit on RIGHT or LEFT Haunted Mansion & HC (19)) (19)
- Journey through the dark with happy haunts. Mobility Access: Transfer Access Vehicle available. Contact a host for additional information.

#### DINING

- ▼ The Diamond Horseshoe L S Open seasonally, Sandwiches and salads,
- Liberty Tree Tayern 
  Liberty Tree Tayern cuisine. Hosted by Ocean Spray® Craisins®. Mobility Access: Enter using ramp on LEFT.
- Sleepy Hollow 5 \$ Funnel cakes, waffle sandwiches and ice cream.
- Liberty Square Market §\$ Frozen Coca-Cola and snacks. Hosted by Ocean Spray Craisins.
- Columbia Harbour House L D \$ Fish, shrimp, chicken and sandwiches.

## **Fantasyland**

22 Bibbidi Bobbidi Boutique Princess Makeovers for Guests ages 3-12, Call 407-WDW-STYLE (939-7895) for a reservation.

## **Fantasyland**®

#### **ATTRACTIONS**

- 23 "it's a small world" Label HC D Musical indoor voyage, Mobility Access: Enter through exit on right instead of standard queue.
- 24 Peter Pan's Flight // K HC Indoor flying fantasy adventure, Mobility Access: Obtain a FASTPASS OR see a host for options.
- 25 Mickey's PhilharMagic<sub>®</sub> & MRC 3D movie. Presented by Kodak®. Mobility Access: Enter through standard gueue.
- 6 Enchanted Tales with Belle 🔊 🔊 📝 нс Be magically transported from Maurice's cottage to Beast's library for a delightful storytelling experience. Mobility Access: Enter through standard gueue.
- 27 Under the Sea~Journey of The Little Mermaid Relive the tale of how one lucky ittle mermaid found true love—and legs! Mobility Access: Obtain a FASTPASS at Mickey's PhilharMagic. OR enter through standard queue.
- 28 Ariel's Grotto & Venture into a seaside grotto, where vou'll find Ariel amongst some of her treasures. Mobility Access: Enter through standard queue.
- 29 Prince Charming Regal Carrousel Mobility Access: Enter through exit on RIGHT.
- 30 The Many Adventures of Winnie the Pooh Roll, bounce and float through indoor adventures (moments in the dark). Mobility Access: Obtain a FASTPASS at Mickey's PhilharMagic OR enter through standard queue.
- Mad Tea Party Spin 'round in a teacup Mobility Access: Enter through exit on RIGHT.
- 32 Dumbo the Flying Elephant® 💯 💰 Soar over Fantasyland, Mobility Access: Obtain a FASTPASS near Pete's Silly Sideshow OR enter through standard queue. Transfer Access Vehicle available.
- 33 The Barnstormer T Take to the sky with the Great Goofini on a twisting, turning, daredevi roller coaster "flight." Minimum height 35"/89 cm. Expectant mothers should not ride. Mobility Access: Obtain a FASTPASS near Pete's Silly Sideshow OR enter through standard queue.
- 34 Walt Disney World® Railroad 🔊 🛦 🛏 C Mobility Access: Enter through standard queue.
- 35 Casey Jr. Splash 'N' Soak Station & Enjoy a circus-themed waterplay area. Mobility Access: Enter through standard queue.
- **36** Pete's Silly Sideshow & Meet your favorite Disney friends under the Big Top! Mobility Access: Enter through standard queue.

#### DINING

- R Cinderella's Royal Table B L D \$\$\$ American cuisine. Characters at breakfast, lunch and dinner. Mobility Access: Accessible by elevator.
- S Pinocchio Village Haus L D \$ Pizza, chicken breast nuggets and salads.

assorted snacks and beverages.

- Be Our Guest Restaurant L S D SS Lunch: French onion soup, steak sandwich, tuna nicoise salad. Dinner: Strip steak, salmon on leek fondue, ratatouille. Gaston's Tavern L D \$ Pork shank, cinnamon rolls,
- The Friar's Nook L D \$ Open seasonally Chicken baskets, hot dogs, freshly made potato chips. W Storybook Treats S \$ Ice cream.
- Cheshire Café § \$ Iced coffee, frozen lemonade and snacks. Hosted by Minute Maid®.



Attraction Times, pick up a TIMES GUIDE.



SEVEN SEAS LAGOON

# 40 Street Electrica Parade Brighten your night as your favorite Disney characters sparkle and Magic Kingdom® Park See TIMES GUIDI Celebrate A Dream Come True Parade Celebrate your day with your favorite Disney characters and their classic tunes!

Look for the Mickey Check on menus at various locations throughout the Walt Disney World® Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For

## **ATTRACTIONS** 37 Tomorrowland Speedway 🔺 🗓 💰 Drive a racecar. Minimum height 32"/81 cm; Minimum height to ride alone 54"/137 cm. Mobility Access: Enter through standard queue. Indoor roller coaster. Minimum height 44"/112 cm. Mobility Access: Obtain a FASTPASS OR enter through queue on RIGHT. **39** Astro Orbiter • Fly outdoors in a spaceship. Mobility Access: Enter through standard queue.

**Tomorrowland** 

## Move It! Shake It! Celebrate It! Street Party

Dance, sing and celebrate Disney characters multiple times daily in the forecourt of Cinderella Castle. See TIMES GUIDE.

40 Tomorrowland Transit Authority PeopleMover (\*) (HC (\*))) Roll through Tomorrowland, Presented by Alamo® Car Rental.

Mobility Access: Enter through standard gueue.

- 41 Walt Disney's Carousel of Progress & HC CC (19)) Audio-Animatronics show through time. Mobility Access: Enter through standard queue.
- 42 Buzz Lightyear's Space Ranger Spin® (♣) ♦ (HC (Đ)) (₱) Intergalactic interactive adventure. Inspired by Disney Pixar's "Toy Story 2." Mobility Access: Obtain a FASTPASS OR enter through standard queue.
- 43 Stitch's Great Escape!™ 🗓 😃 😹 🍇 💋 HC CC 🎒 Dark, interactive alien experience. Minimum height 40"/102 cm, Mobility Access: Enter through standard queue.
- 44 Monsters, Inc. Laugh Floor & 🔊 🚾 🚾 🙌 Help power the city of Monstropolis as you laugh with Mike Wazowski and friends during this hilarious, interactive show. Inspired by Disney • Pixar's "Monsters, Inc." Mobility Access: Enter through standard queue.

## DINING

Y Cosmic Ray's Starlight Café L D \$ Burgers, chicken breast nuggets, rotisserie chicken sandwiches and salads. Hosted by Coca-Cola.

- Z Auntie Gravity's Galactic Goodies § \$ Ice cream, smoothies, sundaes and iced coffee.
- AA The Lunching Pad L D \$ Specialty hot dogs, pretzels, frozen Coca-Cola.
- BB Tomorrowland Terrace Restaurant LDS Open seasonally. Burgers, pasta, sandwiches and salads.

more information, please visit www.disneymickeycheck.com.

- **Restrooms**
- Companion Restrooms First Aid Presented by Florida Hospital
- Guest Relations
- ATMs Presented by CHASE
- Automated External Defibrillators
- Designated smoking area
- Baby Care Center TTY
- Locker rentals
- Kodak<sup>®</sup> PictureSpot Disney's PhotoPass® Service
- Disney Vacation Club
- Pin Trading location Stroller rentals
- Wheelchair rentals Service Animal Relief Areas
- Disney FASTPASS®
  Subject to availability Tips and Show Times
- **Attractions Info**
- Sorcerers of the Magic Kingdom
- Character Greetings May be frightening for children
- Physical considerations
- See reverse side Minimum height requirement
- Minimum neight regan.
  Rider switch available Sign Language on Mon. & Thurs. at specific time. Schedule
- available at Guest Relations. May remain in
- wheelchair/FC\
- Must transfer from wheelchair/FCV
- Must transfer to standard wheelchair
- Must transfer to standard wheelchair, and then to ride vehicle
- RC Reflective Captioning Must be ambulatory
- Parade Route
- Parade Viewing for Guests with disabilities
- HC Handheld Captioning **CC** Video Captioning
- Assistive Listening (a) Audio Description

All dining locations listed accept the Disney dining plans.

Reservations recommended.
Call 407-WDW-DINE (939-3463) PRICING PER PERSON \$ = \$14.99 and under **\$\$** = \$15-\$35.99

sss = \$36-\$59 99 B Breakfast L Lunch

Dinner S Snack